

COUNTY OF NORTHUMBERLAND
Municipal Performance Measurement Program • 2007 RESULTS

Questions about MPMP results should be addressed to:

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Related documents and links

Local Government

CONTACT PERSON

1.1 GENERAL GOVERNMENT – EFFICIENCY			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">2007</td> </tr> <tr> <td style="text-align: center;">2.8%</td> </tr> </table>	2007	2.8%
2007			
2.8%			
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>			
<p>Notes & Key Factors for Understanding Results</p>			
<p>The formula for the local government measure was changed in 2007 to align it with the formula for operating costs used by other efficiency measures. SLC 91 0205 13 Financial Information Return.</p>			

Roads

CONTACT PERSON

4.1 PAVED ROADS – EFFICIENCY

	2007	2006	2005	
	\$1,768.81	\$1,467.09	\$1,080.40	

Efficiency Measure

Operating costs for paved (hard top) roads per lane kilometre.

Objective

Efficient maintenance of paved roads.

Notes & Key Factors for Understanding Results

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.
SLC 91 2107 13 Financial Information Return.

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4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY					
	2007	2006	2005		
	\$1,893.61	\$922.27	\$1,428.13		
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 2204 13 Financial Information Return.</p>					
4.4 ADEQUACY OF PAVED ROADS - EFFECTIVENESS					
	2007	2006	2005	2004	2003
	54%	49%	20%	24%	24%
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>SLC 92 2152 07 Financial Information Return.</p>					

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4.5 WINTER EVENT RESPONSES - EFFECTIVENESS					
	2007	2006	2005	2004	2003
	100%	100%	100%	100%	100%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p>Objective Appropriate response to winter storm events.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>SLC 92 2251 07 Financial Information Return.</p>					

Solid Waste Management (Garbage)

CONTACT PERSON

9.1 GARBAGE COLLECTION – EFFICIENCY

	2007	2006	2005	
	\$111.07	\$92.23	\$95.63	

Efficiency Measure

Operating costs for garbage collection per tonne.

Objective

Efficient municipal garbage collection services.

Notes & Key Factors for Understanding Results

Based on gross cost

Does not include capital, revenue offset, or County overhead.

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 3403 13 Financial Information Return.

9.2 GARBAGE DISPOSAL – EFFICIENCY

	2007	2006	2005	
	\$35.99	\$105.05	\$99.99	

Efficiency Measure

Operating costs for garbage disposal per tonne.

Objective

Efficient municipal garbage disposal services.

Notes & Key Factors for Understanding Results

Based on gross cost

Does not include capital, revenue offset, or County overhead.

Does not include transfer stations

Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.

SLC 91 3503 13 Financial Information Return.

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9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY				
	2007	2006	2005	
	\$413.65	\$203.89	\$220.77	
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per tonne.</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>				
<p>Notes & Key Factors for Understanding Results Based on gross cost Does not include capital, revenue offset, or County overhead. Does not include Household Hazardous Waste of Electronics Waste costs.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3604 13 Financial Information Return.</p>				
9.4 SOLID WASTE MANAGEMENT (INTEGRATED SYSTEM) – EFFICIENCY				
	2007	2006	2005	
	\$195.69	\$168.86	\$201.81	
<p>Efficiency Measure Average operating costs for solid waste management (collection, disposal and diversion) per tonne.</p> <p>Objective Efficient municipal solid waste management (Integrated System).</p>				
<p>Notes & Key Factors for Understanding Results Based on gross cost Does not include capital, revenue offset, or County overhead.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. SLC 91 3605 13 Financial Information Return.</p>				

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**9.5 COMPLAINTS —
COLLECTION OF GARBAGE AND RECYCLED MATERIALS
EFFECTIVENESS**

	2007	2006	2005	2004	2003
	5.838	12.865	4.931	10.153	14.000

Effectiveness Measure

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.

Objective

Improved garbage collection of garbage and recycled materials.

Notes & Key Factors for Understanding Results

SLC 92 3452 07 Financial Information Return.

**9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES
EFFECTIVENESS**

	2007	2006	2005	2004	2003
	11	11	11	11	11

Effectiveness Measure

Total number of solid waste management facilities owned by the municipality with a Ministry of Environment Certificate of Approval.

Objective

Context for solid waste management facility compliance measure.

Notes & Key Factors for Understanding Results

SLC 92 3552 07 Financial Information Return.

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9.7 FACILITY COMPLIANCE - EFFECTIVENESS

Effectiveness Measure

Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility.

Objective

Municipal solid waste services do not have an adverse impact on environment.

Facility Name	Days 2007	Days 2006	Days 2005	Days 2004	Days 2003
Notes & Key Factors for Understanding Performance					
Facility Name: SLC 92 3553 03 to SLC 92 3560 03 Days: SLC 92 3553 07 to SLC 92 3560 07 List facilities in the order they appear in the 2007 FIR.					

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9.7 DIVERSION OF RESIDENTIAL SOLID WASTE EFFECTIVENESS					
	2007	2006	2005	2004	2003
	39%	34.9%	42.5%	42%	38.4%
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
<p>Notes & Key Factors for Understanding Results</p>					
<p>SLC 92 3655 07 Financial Information Return.</p>					