

AVAILABILITY OF DOCUMENTS REQUIRED UNDER THE ACCESSIBLE CUSTOMER SERVICE STANDARD



The Corporation of the County of Northumberland
will provide any person with a copy of the document(s)
required under the
Customer Service Standard, Ontario Regulation 429/07 upon
request

These documents include the following policies and procedures:

- Alternative Format Documents
- Assistive Devices
- Customer Feedback
- Customer Service
- Notice of Availability of Documents
- Notice of Temporary Service Disruption
- Service Animals and Support Persons
- Training

For more information please contact the Compliance Coordinator

